



Sandyhurst Lane  
Residents Association



[www.sandyhurst.co.uk](http://www.sandyhurst.co.uk) [info@sandyhurst.co.uk](mailto:info@sandyhurst.co.uk) [nwatch@sandyhurst.co.uk](mailto:nwatch@sandyhurst.co.uk)

David Porter  
Secretary  
6 Hoads Wood Gardens  
Ashford  
TN25 4QB  
Tel: 01233 647721

Mr Andrew Oxley FIH MI  
General Manager  
Eastwell Manor  
Eastwell Park  
Boughton Lees  
Ashford, Kent  
TN25 4HR

17 October 2018

Dear Mr Oxley

Thank you for your letter of 12 October 2018, from which I was delighted to learn of the swift actions you have taken in relation to directions to Eastwell Manor on your website and in communications with your customers.

I am sure this will greatly assist in reducing the number of 'lost' customers in Lenacre Street.

I will check with the relevant residents in due course and look forward to updating you in around 6 weeks, as you have suggested.

Thank you again for your prompt and helpful attention to this matter.

Kind regards

Yours sincerely

David F Porter, BSc PhD  
Secretary